

## Diamond Rodent Specification - Non Toxic



### Omega Environmental Ltd will undertake the following:

1. A minimum of 12 inspections per annum as defined by the service agreement.
  - 1.1 Omega will supply a maximum of 6 free call outs per 12 month period
  - 1.2 Omega will conduct unlimited follow up calls provided reasonable recommendations have been followed.
2. Supply separate checklists for rodents, insects and electric fly killers where required.
3. Indicate all pest control equipment covered by service agreements on a site map supplied by the client.
4. Consecutively number and record all pest control equipment covered by service agreements on departmental checklists.
5. Supply dated report forms detailing infestations, type of visit bait type used, environmental risk assessments will be supplied when toxic bait is used and where required, proofing report forms and/or imagery.
6. Emergency call outs will be reacted to within 24-hours of original call.
7. Where infestations are recorded the following procedure will be implemented
  - 7.1 Rodent Infestations: Follow up inspections to be carried out within 3 - 5 days of identification of infestation.
  - 7.2 Toxic baits or other methods of control will be immediately implemented following suitable Environmental Risk Assessments (ERA)
  - 7.3 Toxic baits will only be used for a maximum of 35 days per ERA
8. Areas to be covered by this specification to be agreed with client.
9. Omega Environmental Ltd will supply the following information:
  - 9.1 Telephone number of local office and that for emergency calls outside normal office hours.
  - 9.2 A list of pesticides used on site.
  - 9.3 Safety data sheets on all pesticides used on site.
10. Only pesticides approved under Departmental of Agriculture or H.S.A will be used.
11. Omega Environmental Ltd will abide by site regulations and hygiene procedures.
  - 11.1 Protective clothing will be worn by all service personnel.
12. All materials and equipment used on the contracted premises will remain the property of Omega Environmental Ltd until paid in full by client.